

MANAGING CHANGE – PART 1

Workshop Activities

Activity 1:

After watching the “Stop Sign” video, answer the following questions.

Why wasn't this change successful? _____

What could have they done to ensure success? _____

Activity 2:

We will be performing today's activities on the Change scenario that you brought along.

Using your scenario, consider what you are planning on changing, are there any additional improvements you could make to the design to ensure it hits the sweet spot for your change.

Additional business process improvements? _____

Additional system enhancements? _____

Additional upskilling for the change? _____

Confirm it aligns with your strategy? _____

Once complete get your neighbour to review your answers and confirm that the change is in the sweet spot.

Activity 3:

Consider your Change scenario, what is the root cause you are trying to fix? (If unsure, ask WHY)

Activity 4:

Consider your Change scenario, what controls could you put in place to monitor this change. List some potential controls and discuss with your neighbour.

Activity 5:

In Part 1 of the Workshop you briefly identified stakeholders. Which of these will make up your team? Identify the teams you will need to engage with to get the resources you need. You may have an idea of some individuals you will need in your team.

Activity 6:

Write down ideas of how you might reward your team when they are successful.
